

**Emerald Resort**  
35 Scudder Ave. Hyannis, MA 02601  
Phone: (508) 771-0100

All items sent to the hotel will be received by the Emerald Resort front desk and will be held and delivered upon request. All incoming packages will be charged a package security handling fee, including packages for group contacts and vendors. These fees are predetermined by weight and listed below. Please note: The resort does not have access to a fork lift or loading dock so any pallets must be delivered by a truck with a suitable lift gate. Please contact the front desk upon your arrival to arrange for package pick-up/delivery.

**INBOUND/OUTBOUND PACKAGE HANDLING FEES:**

Package	0 - 5 lbs	\$5.00 per package
Package	6 - 20 lbs	\$8.00 per package
Package	21 - 40 lbs	\$12.00 per package
Package	41 - 49 lbs	\$15.00 per package
Package	50 + lbs	\$20.00 ea
Display Case	0 - 50 lbs	\$25.00 per case
Crate	0 - 100 lbs	\$49.00 per crate
Pallet	0 - 1000 lbs	\$129.00 per pallet

**PACKAGE STORAGE RATES:**

All packages received more than 3 days prior to an event or not picked up more than 2 days after an event will be charged a storage fee.

<b>Items</b>	<b>Price per Day</b>
Parcels	\$3.00
Crates	\$25.00
Pallets	\$25.00

**LABELING INSTRUCTIONS:**

Your Name/Company Name  
C/O Emerald Resort  
35 Scudder Avenue  
Hyannis, MA 02601