

Device Protection Plan

Comfrey Public School has a Device Protection Plan available for students in grades 5-12 that includes a non-refundable fee of \$30 per student each school year. This Device Protection Plan is required if students plan on taking Chromebooks home with them. The Device Protection Plan must be paid before the first day of school each year for your 5th-12th grade student(s). Students will not be allowed to take Chromebooks home until the fee is paid.

Loss or theft of school-issued devices is not covered under the Device Protection Plan and the student/guardian will be charged a full replacement cost. Cost details are at the end of this document.

School Notification of Damages:

All malfunctions and damages to a school-issued device must be reported **within two school days** to Ms Giffis to verify if damages can be covered by warranty.

- The first accidental damage will NOT incur a repair fee. Loss of a power cord is considered an accidental damage. Any future accidental damages will incur a repair cost. Cost details are at the end of this document.
- Repairs that can be made at the school will be done at the school to reduce cost.
- All reasonable efforts will be made to get students a working checkout device during wait time for repairs.

Intentional Damages (not covered by the Device Protection Plan): Damages that are determined by the technology staff and/or administration to be intentional will require full payment of the repair or replacement of the device.

Overall Care

As described in our Annual Verification, devices should not be defaced in any way: no drawings, added stickers, jewelery, foods/liquids on the device. All district-issued stickers must stay on the device.

Questions or Comments?

Should you have any questions, concerns, or require further clarification, please feel free to contact the school.

Does the Device Protection Plan cover intentional damages? No, the Device Protection Plan does not cover intentional damages. If the technology staff and/or administration determine that the damage is intentional, the cost of repair or replacement will be charged to the student/guardian.

What about students in grades K-4? For students in grades K-4, the district will cover accidental damages since these devices do not go home with the students. The district will reassess this agreement if the usage or storage of devices changes in the future.

What happens if a device is lost or stolen? Loss or theft of school-issued devices is not covered under the Device Protection Plan and the student/guardian will be charged a full replacement cost.

How are repairs handled under this agreement? In order to minimize costs, damages will be repaired by the district when possible. Accidental damage and repairs covered under the plan will incur a fee ranging from \$10-65 depending on the nature of the repair.

Typical Costs for Common Chromebook Parts and Repairs

Screen - accidental	\$55
Keyboard - accidental	\$40
Daughterboard - accidental	\$20
Touchpad - accidental	\$15
Hinge Cover - accidental	\$10
Chromebook Full Replacement - accidental	\$170
Chromebook Lost, Vandalized, Stolen	\$340
Power Cord - accidental	\$10
Power Adapter - accidental	\$25