



This Plan is a Limited Benefit Secondary Policy!

This plan may not pay 100% of the medical bills for an athletic injury, or even the balance after your primary insurance pays. It is Important to Have and/or Purchase Additional Coverage. Athletic injuries can lead to extensive medical treatment which can be very costly. Therefore, purchase additional insurance. **Alive Risk offers Voluntary Accident Insurance so request a brochure or go online to www.AliveRisk.com for additional details.**

KNOW YOUR COVERAGE - Two important aspects to this Athletic Accident Policy:

1. The benefit categories have maximum amounts that are paid out; and
2. This plan pays after any Primary Insurance the student may have.

How to File a Claim

To process your claim please submit the following three pieces of information:

1. Completed and Signed Claim Form
 - a. Greenville County (**Policy # US1182265**)
2. Itemized Bills (Physician: HICFA-1500 and/or Hospital/Surgery: UB-04)
3. Explanation of Benefits (EOB's) from your Primary Insurance Carrier

INSTRUCTIONS:

1. **Coach/AD's Complete Claim Form:** Coaches and Athletic Directors are responsible for completing their portion of the claim form in the event of an injury.
2. **Parent Complete Remainder of Claim Form:** Once completed by school personnel, give the Claim Form to the student/parent to complete. Parents are responsible for completing the remainder of the Claim Form!
 - a. The Claim Form enables us to open a claim for the treatment of your injury. To avoid delays in claim processing please be sure the "other insurance" portion of the claim form is completed in full.
3. **Parent Submit Complete Claim Form:** Parents are responsible for submitting the completed claim form to A-G Administrators along with all other requested documents. Please go ahead and submit the Claim Form when complete even if you do not have the EOB's and/or Itemized Forms to go with it.

Note: When taking your child to a doctor/health care provider, please provide them with your personal family insurance information (primary), this letter, and a copy of the claim form. The parent should inform the provider(s) that they have Primary Insurance as well as Secondary Accident Insurance and request that they file to both.

- Parent should request that the provider file to both primary and secondary insurance policies. If the provider is willing to file to both, it will save the parents a lot of time tracking down EOB's and HICFA-1500/UB-04 forms.
- If the medical provider will not file to A-G Administrators directly, the parent will need to complete Step #4.

4. **Parent Submit Primary Insurance Explanation of Benefits (EOB's) and HICFA-1500/UB-04 Forms:** Submit the EOB's and Itemized Forms (HICFA-1500 and/or UB-04 forms) for services provided. Please submit with a copy of the claim form or write the **Policy Number on all documents. The Policy # is: US1182265**
- i. **Explanation of Benefits** from the Primary Insurance Carrier
 - If you have other medical insurance, all medical bills must be submitted to the primary medical insurance carrier first for their determination of eligibility. If the charges are not paid in full by the primary medical carrier we will need to see a copy of the "Explanation of Benefits" from that carrier prior to A-G Administrators issuing benefits.
 - If you have no primary medical insurance the need for an "Explanation of Benefits" will not be applicable to your claim.
 - ii. **Itemized Forms** (Physician Visit: **HICFA-1500** Form and/or Hospital/Surgery: **UB-04 Form**)
 - Account statements or "balance due" statements are helpful, but **do not** contain all the information needed to process the charges.
5. *A claim cannot be process with bills/statements from the provider! They must receive the Itemized HICFA-1500 and/or UB-04 form (which contains the procedure codes) from either the provider filing secondary to A-G Administrators or the parent/student requesting and providing it to A-G Admin.*

These documents should be emailed, mailed or faxed to (*Keep Copies of All Documents Submitted!):

Email: thansen@agadm.com or Claims@agadm.com

Mail:

A-G Administrators, Inc.
Attn: Tyler Hansen/Claims Department
P.O. Box 979, Valley Forge, PA 19482
Fax: 610.933.4122
Phone: 610.933.0800
Toll Free: 800.634.8628

It takes 3-5 weeks to load and process claims and that is if they are provided complete and appropriate documents!! Therefore, it is very important to submit the requested documents as soon after the injury as possible. If A-G Administrators needs additional information, they will mail you a letter indicating what they need in order to process the claim. Please be on the lookout for correspondence from A-G Administrators.

To check the status of a claim:

A-G Administrators
Tyler Hansen
thansen@agadm.com
Phone: 610.933.0800
Policy (Greenville County): US1182265

If you have additional questions or issues that you cannot resolve through A-G Administrators, please call or email Gail Gray for Assistance:

McGriff Insurance Services – Gail Gray
Office: 864.672.1345
Email: Gail.Gray@McGriffInsurance.com



P.O. Box 979
 Valley Forge, PA 19482
 610.933.0800
 Fax: 610.935.2860
 www.agadministrators.com

Special Risk Organization Participant Accident Claim Form

Please complete and submit to A-G Administrators with itemized medical bills and primary insurance explanation of benefits. For questions, please contact A-G Administrators.

Greenville County - Policy: US1182265

Special Risk Organization _____

Participant's Name _____
FIRST NAME MIDDLE INITIAL LAST NAME

Date of Birth _____ Sex M F SOCIAL SECURITY # _____

Cell Phone _____ Email Address _____

--	--	--	--	--	--	--	--	--	--

School Address _____
STREET CITY STATE ZIP

Home Address _____
STREET CITY STATE ZIP

.....
ACCIDENT INFORMATION

Activity _____ Accident Date _____

Body Part Injured _____ Place of Accident _____

Nature of Injury — Details of What Happened _____

.....
INSURANCE INFORMATION

Does the claimant have primary insurance? Yes No *(Attach separate sheet if necessary.)*

Insurance Company Name & Address _____

Policy Number _____ ID# _____

.....
AUTHORIZATION

AFFIDAVIT: I verify that the statement on other insurance is accurate and complete. I understand that the intentional furnishing of incorrect information via the U.S. Mail may be fraudulent and violate federal laws as well as state laws. I agree that if it is determined at a later date that there are other insurance benefits collectible on this claim I will reimburse A-G Administrators to the extent for which A-G Administrators would not have been liable.

AUTHORIZATION TO RELEASE INFORMATION: I authorize any Health Care Provider, Doctor, Medical Professional, Medical Facility, Insurance Company, Person or Organization to release any information regarding medical, dental, mental, alcohol or drug abuse history, treatment or benefits payable, including disability or employment related information concerning the patient, to A-G Administrators and its designees.

PAYMENT AUTHORIZATION: I authorize all current and future medical benefits, for services rendered and billed as a result of this claim, to be made payable to the physicians and providers indicated on the invoices.

PARTICIPANT SIGNATURE *(Parent or guardian, if participant is a minor)* Date _____

SPECIAL RISK ORGANIZATION SIGNATURE Title _____ Date _____

ITEMIZED BILL FOR PHYSICIAN BILLING - HICFA 1500 FORM



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

PICA <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>																													
1. MEDICARE <input type="checkbox"/> (Medicare#) MEDICAID <input type="checkbox"/> (Medicaid#) TRICARE <input type="checkbox"/> (ID#/DoD#) CHAMPVA <input type="checkbox"/> (Member ID#) GROUP HEALTH PLAN <input type="checkbox"/> (ID#) FECA BLK LUNG <input type="checkbox"/> (ID#) OTHER <input type="checkbox"/> (ID#)					1a. INSURED'S I.D. NUMBER (For Program in Item 1)																								
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)					3. PATIENT'S BIRTH DATE MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>					4. INSURED'S NAME (Last Name, First Name, Middle Initial)																			
5. PATIENT'S ADDRESS (No., Street)					6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>					7. INSURED'S ADDRESS (No., Street)																			
CITY			STATE		8. RESERVED FOR NUCC USE			CITY			STATE																		
ZIP CODE			TELEPHONE (Include Area Code) () ()		9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)			10. IS PATIENT'S CONDITION RELATED TO:			11. INSURED'S POLICY GROUP OR FECA NUMBER																		
a. OTHER INSURED'S POLICY OR GROUP NUMBER			b. RESERVED FOR NUCC USE		c. RESERVED FOR NUCC USE			d. INSURANCE PLAN NAME OR PROGRAM NAME			10. IS PATIENT'S CONDITION RELATED TO:																		
a. EMPLOYMENT? (Current or Previous) <input type="checkbox"/> YES <input type="checkbox"/> NO			b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO		c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO			10d. CLAIM CODES (Designated by NUCC)			11. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>																		
b. RESERVED FOR NUCC USE			c. RESERVED FOR NUCC USE		d. INSURANCE PLAN NAME OR PROGRAM NAME			10d. CLAIM CODES (Designated by NUCC)			11. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>																		
c. RESERVED FOR NUCC USE			d. INSURANCE PLAN NAME OR PROGRAM NAME		10d. CLAIM CODES (Designated by NUCC)			10d. CLAIM CODES (Designated by NUCC)			11. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>																		
d. INSURANCE PLAN NAME OR PROGRAM NAME			10d. CLAIM CODES (Designated by NUCC)		10d. CLAIM CODES (Designated by NUCC)			10d. CLAIM CODES (Designated by NUCC)			11. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>																		
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.										13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.																			
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.					12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.					13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.																			
SIGNED _____					DATE _____					SIGNED _____																			
14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) MM DD YY QUAL.					15. OTHER DATE MM DD YY QUAL.					16. DATES PATIENT UNABLE TO WORK IN CURRENT OCCUPATION FROM MM DD YY TO MM DD YY																			
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE					17a. _____					17b. NPI _____																			
19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)										20. OUTSIDE LAB? <input type="checkbox"/> YES <input type="checkbox"/> NO \$ CHARGES																			
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. _____										22. RESUBMISSION CODE _____ ORIGINAL REF. NO. _____																			
A. _____ B. _____ C. _____ D. _____										23. PRIOR AUTHORIZATION NUMBER _____																			
E. _____ F. _____ G. _____ H. _____																													
I. _____ J. _____ K. _____ L. _____																													
24. A. DATE(S) OF SERVICE From MM DD YY To MM DD YY		B. PLACE OF SERVICE		C. EMG		D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER		E. DIAGNOSIS POINTER		F. \$ CHARGES		G. DAYS OR UNITS		H. EPSTD Family Plan		I. ID. QUAL.		J. RENDERING PROVIDER ID. #											
1																													
2																													
3																													
4																													
5																													
6																													
25. FEDERAL TAX I.D. NUMBER					26. PATIENT'S ACCOUNT NO.					27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO					28. TOTAL CHARGE \$					29. AMOUNT PAID \$					30. Rsvd for NUCC Use				
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)										32. SERVICE FACILITY LOCATION INFORMATION										33. BILLING PROVIDER INFO & PH # ()									
SIGNED _____										DATE _____										a. NPI					b. NPI				

CARRIER ↑ PATIENT AND INSURED INFORMATION ↓ PHYSICIAN OR SUPPLIER INFORMATION ↓

ITEMIZED BILL FOR HOSPITAL & FACILITY CHARGES - UB04 FORM

1													2													3a PAT. CNTL. #			4 TYPE OF BILL							
																										b. MED. REC. #										
																										5 FED. TAX NO.			6 STATEMENT COVERS PERIOD FROM			7 THROUGH				
8 PATIENT NAME													9 PATIENT ADDRESS																							
b													b													c			d			e				
10 BIRTHDATE			11 SEX	12 DATE			ADMISSION 13 HR 14 TYPE 15 SRC			16 DHR			17 STAT			18			19			20			21			CONDITION CODES 22 23 24 25 26 27 28			29 ACDT STATE			30		
31 OCCURRENCE CODE			32 OCCURRENCE DATE			33 OCCURRENCE CODE			34 OCCURRENCE DATE			35 OCCURRENCE SPAN FROM			36 OCCURRENCE SPAN THROUGH			37																		
38													39 VALUE CODES AMOUNT			40 VALUE CODES AMOUNT			41 VALUE CODES AMOUNT																	
a													b			c			d																	
b																																				
c																																				
d																																				
42 REV. CD.			43 DESCRIPTION										44 HCPCS / RATE / HIPPS CODE			45 SERV. DATE			46 SERV. UNITS			47 TOTAL CHARGES			48 NON-COVERED CHARGES			49								
1																																				
2																																				
3																																				
4																																				
5																																				
6																																				
7																																				
8																																				
9																																				
10																																				
11																																				
12																																				
13																																				
14																																				
15																																				
16																																				
17																																				
18																																				
19																																				
20																																				
21																																				
22																																				
23			PAGE ____ OF ____										CREATION DATE			TOTALS																				
50 PAYER NAME													51 HEALTH PLAN ID			52 REL. INFO			53 ASG. BEN.			54 PRIOR PAYMENTS			55 EST. AMOUNT DUE			56 NPI								
A																									57 OTHER PRV ID											
B																																				
C																																				
58 INSURED'S NAME													59 P.REL.			60 INSURED'S UNIQUE ID			61 GROUP NAME			62 INSURANCE GROUP NO.														
A																																				
B																																				
C																																				
63 TREATMENT AUTHORIZATION CODES													64 DOCUMENT CONTROL NUMBER			65 EMPLOYER NAME																				
A																																				
B																																				
C																																				
66 DX			67			A			B			C			D			E			F			G			H			68						
I			J			K			L			M			N			O			P			Q												
69 ADMIT DX			70 PATIENT REASON DX			a			b			c			71 PPS CODE			72 ECI									73									
74 PRINCIPAL PROCEDURE CODE			74 PRINCIPAL PROCEDURE DATE			a. OTHER PROCEDURE CODE			a. OTHER PROCEDURE DATE			b. OTHER PROCEDURE CODE			b. OTHER PROCEDURE DATE			75			76 ATTENDING NPI			QUAL												
																					LAST			FIRST												
c. OTHER PROCEDURE CODE			c. OTHER PROCEDURE DATE			d. OTHER PROCEDURE CODE			d. OTHER PROCEDURE DATE			e. OTHER PROCEDURE CODE			e. OTHER PROCEDURE DATE						77 OPERATING NPI			QUAL												
																					LAST			FIRST												
80 REMARKS						81CC a															78 OTHER NPI			QUAL												
						b															LAST			FIRST												
						c															79 OTHER NPI			QUAL												
						d															LAST			FIRST												

SAMPLE

Para procesar su reclamo, por favor envíe la siguiente información tan pronto como sea posible:

1. El “Informe de lesiones del estudiante” completado y firmado.
2. Todas las facturas médicas detalladas, copias de todos los recibos y cualquier formulario de Explicación de Beneficios (EOB) que reciba de su compañía de seguro de salud/médico primario.

Nota: Todos los reclamos deben enviarse primero a su compañía de seguro de salud/médico primario para su pago. Una vez que las facturas hayan sido procesadas por su compañía de seguro de salud/médico primario, envíe dichas facturas médicas detalladas, EOB y copias de todos los recibos a A-G Administrators, Inc.

Las facturas médicas detalladas deben mostrar el nombre y la dirección del proveedor del servicio, la fecha de atención, el tipo de servicio y los cargos. *No se aceptarán estados de cuenta o “balances pendientes”.*

Todas las preguntas en el Informe de lesiones del estudiante deben ser respondidas, y las firmas del distrito/la escuela y los padres son obligatorias.

Puede enviar documentos por correo postal estadounidense, fax o correo electrónico:

A-G Administrators, Inc.
PO Box 979
Valley Forge, PA 19482

Fax: 610-933-4122

Correo electrónico: claims@agadm.com

Si tiene alguna pregunta, llame a A-G Administrators:

Teléfono: 610-933-0800
Teléfono gratuito: 800-634-8628

ADVERTENCIA CONTRA FRAUDE: Cualquier persona que a sabiendas presente un reclamo fraudulento o falso para el pago de una pérdida es culpable de un crimen y puede estar sujeto a multas y ser puesto en la prisión estatal.